

POLK COUNTY JAIL INMATE PHONE SYSTEM

Presentation to the Governor's
Working Group on Justice Policy
Reform
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Polk County Jail

2014 Jail Statistics

- ▣ 18,285 bookings into the facility for the year.
- ▣ Average daily facility population of 931 inmates.

Phone Requirements by Iowa Code

- 201-50.19(2) Telephone calls upon arrest.
 - a. Prisoners shall be permitted telephone access to their family or an attorney, or both, without unnecessary delay after arrest at no charge if made within the local calling area as required by Iowa Code section 804.20.
 - b. Policy and procedures shall be developed to govern prisoner telephone calls. The procedure shall provide for the handling of emergency calls.
 - c. Prisoners not in segregation status for discipline shall have reasonable access to telephones beyond the requirements of Iowa Code section 804.20.
- 804.20 COMMUNICATIONS BY ARRESTED PERSONS. Any peace officer or other person having custody of any person arrested or restrained of the person's liberty for any reason whatever, shall permit that person, without unnecessary delay after arrival at the place of detention, to call, consult, and see a member of the person's family or an attorney of the person's choice, or both. Such person shall be permitted to make a reasonable number of telephone calls as may be required to secure an attorney. If a call is made, it shall be made in the presence of the person having custody of the one arrested or restrained. If such person is intoxicated, or a person under eighteen years of age, the call may be made by the person having custody. An attorney shall be permitted to see and consult confidentially with such person alone and in private at the jail or other place of custody without unreasonable delay. A violation of this section shall constitute a simple misdemeanor.

Procedures and Schedules for Phone use

- Intake/Booking
 - No charge for local calls. Long distance available by collect.
 - May make as many phone calls as needed.
- Housing Units
 - Calling time is during day and evening hours with the exception of meal times, laundry exchange, security counts, or other scheduled times or emergency situations.
- Special Housing
 - Calling time varies but reasonable accommodations are made to ensure adequate phone time is available for anyone in special housing (excluding disciplinary actions).
- Release
 - No charge for local phone calls in lobby after release. Long distance available by collect.

Types of Phone Accounts

- ☐ Inmate Funded
 - Inmates may transfer funds to a phone-only account from their trust account using kiosk
- ☐ Family/Friend Funded
 - Funded through Securus website.
- ☐ Collect
 - All phones capable of collect calls if person called accepts charges.

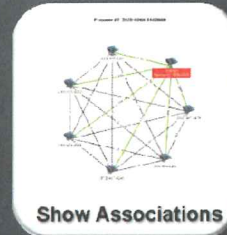
Call Costs and Lengths

- ☐ Local (88%) \$2.43 (\$2.65 for collect) for 15 minute call
- ☐ Long Distance \$.21 to \$.25/minute
- ☐ International Rates vary

Polk County Regional Comparison for Local Call Rates at County Facilities by State	
State	Ave Cost of 15 Minute Call
Illinois	\$7.85
Michigan	\$8.00
Missouri	\$8.00
Wisconsin	\$6.00
Average	\$7.46

Secure Call Platform (SCP)

- ❑ Call Forwarding Detection
- ❑ Investigative Portal
- ❑ Call Tracker
- ❑ Crime Tip/PREA
- ❑ Scan Patrol
- ❑ Alerts
- ❑ Remote Shutdown
- ❑ Voice Biometrics
- ❑ Key Word Spotting
- ❑ Threads



Other Utilized Services

- ❑ PREA Compliance Software
- ❑ Automated Information Services

PREA STANDARDS	Prevention Module Flow Chart
1. Prevention and Response planning	✓
2. PREA Training, Education, and Certification	
3. Risk Screening for victimization and abusiveness	
4. Discipline	
5. Medical and mental care	
6. Data collection and review	✓
7. Reporting	✓
8. Timed Response, Action, and Investigation to all incidents	✓
9. Audits	



Alternatives to Phone Calls

- ▣ US mail
- ▣ Onsite visitation
- ▣ Web visitation
- ▣ Currently looking into additional services
 - Voice mail
 - Email

Questions?

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